

WILD WOOD

- L O N D O N -

Terms & Conditions

GENERAL

This quotation is valid for 21 days from date of receipt. Your booking is not confirmed until your deposit has been received in full. The initial consultation, designs and final consultation are included in your quotation. If required, further design fees may apply at the discretion of Wild Wood London.

PAYMENT

A deposit of 50% of the agreed quotation is payable to confirm your booking. Once your event designs are agreed and costed, the balance of your contract shall be paid 30 days before the event. Payment of the deposit confirms agreement and understanding of the terms and conditions of your booking.

CANCELLATIONS

If in the unfortunate event that you need to cancel your booking after payment of your deposit then charges will apply. If you cancel more than 30 days prior to the event date then Wild Wood London will retain 100% of your deposit. There will be no refunds whatsoever for cancellations within 30 days of the event date.

AMENDMENTS

Changes can be made up until 30 days before your event date by agreement with Wild Wood London. Any changes made after confirmation and payment of deposit should not reduce the contract value by more than 10%. If requested changes reduce the contract value by more than 10%, you will be obliged to pay 90% of the original contract value agreed at confirmation. Any and all change requests received less than 30 days before your event will only be accepted at the discretion of Wild Wood London.

SUBSTITUTION

Wild Wood London uses the highest quality fresh flowers supplied by a network of professional growers and importers. Every effort is made to ensure that stock is reserved by our partners. However, supply cannot be guaranteed in advance. In the event of seasonal changes or unforeseen supply variations, Wild Wood London reserves the right to substitute flowers or materials as appropriate and reasonable at any time.

VASES AND PROPS

Vases and Vessels are on loan from Wild Wood London. They remain the property of Wild Wood London and must be returned in good condition. Clients will be invoiced for replacement of missing items, breakages and/or damage. Vases and Props must not be removed from the venue except if previously arranged.

LOGISTICS

Relocation of arrangements within or between venues is not included in this quotation unless expressly specified. Additional logistics charges will apply for moving arrangements once installed.

IMAGES

A Wild Wood London photographer may accompany the installation team. Photographs will be used for marketing purposes only. Images of Wild Wood London arrangements from your event day may be published online and/or in print media.

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